

Welcome to the Harbour!

Below we have prepared some valuable tips for a successful stay at our facility.

1. Reservations can be submitted via the [contact form](#), the Booking.com portal or by phone: +48 572 118 372.
2. Check in – **4:00PM**, check out – **11:00AM**.
3. Exceeding the check out time will result in a charge for the next started day.
4. Payment for your stay are accepted by bank transfer.
 - a. A deposit of **200 PLN** is required to be paid **within 7 days** from booking date (deposit is non-refundable in case of cancellation).
 - b. Payment for the stay is required no later than **7 days before** check-in.
5. In case of delayed arrival or relatively early departure, lost services will not be reimbursed.
6. In accordance with [the resolution of the Municipal Council of Postomino](#), our guests are obliged to pay the mandatory tourist tax – 3.20 PLN per person, per night (cash only).
7. For VAT invoices, please provide your VAT ID number and company details when making a reservation. According to the amendment of the VAT law, after issuing a receipt that does not have a VAT ID number, it will not be possible to issue a VAT invoice for the company.
8. Quiet hours apply between **10:00PM** and **6:00AM**.
9. **Smoking is strictly prohibited** inside the facility, as well as on the balcony and terrace. Failure to abide by this rule is tantamount to consent to pay the de aromatization fee of **500 PLN**. A smoking area has been designated on the property.
10. Guest is obliged to maintain order in common areas of the facility.
11. Cleaning service, replacement of towels or linens is possible for a fee, upon request of guest.
12. Guest is obliged to report any concerns on the current condition of the room **immediately after check in**, if any.
13. Children must be under the constant supervision of their parents. Parents are responsible for damages caused by their children.
14. Dogs and cats are accepted under constant supervision of their owners. A fee of **30 PLN** per day per dog or cat is charged. Guest is responsible for any damage caused by their pet. Pets other than dogs or cats can be accepted under consent of the owners of the facility.
15. Guest is responsible for any damage caused to the room or common areas of the facility (**damage – destruction, dirt, breakage, loss**).
 - a. In case of damage, guest is obliged to cover the cost of repair as determined by the owners of the facility.

16. In case of losing the room key, guest is charged 100 PLN for the door lock replacement.
17. The facility is not responsible for items left in the rooms. It is possible to make a deposit.
18. Guests can use either free unguarded parking by the road or paid unguarded parking on the property – **10 PLN per day**.
19. Owners of the facility have the right to terminate the stay of a guest who significantly violates the rules of the facility and reserve the right not to refund the cost of the stay for the unused period.
20. Owners of the facility reserve the right to refuse a reservation to a guest who, during a previous stay, significantly violated the rules, caused damage to the facility, other guest or employee of the facility.
21. For the sake of our environment, we encourage you to conserve water, turn off lights when they are not necessary, segregate waste, and turn off electrical appliances when not in use. Think green!
22. By using our services, you consent to abovementioned rules and regulations.

We sincerely welcome you!

The personal data administrator is BGD Dominika Laura Bogdańska, Bałtycka 103, NIP: 4990694066, REGON: 524256975, which processes your personal data in the form of e-mail address, postal address, name and surname. We would like to assure you that we take care of the safety of your data and use them only for the purpose of our business activity - for business contacts within the scope of selling tourist services. We do not share or sell your data to any other business entities.